



CERT description for TETANET-CZ-CERT security team

1. Document Information

This document contains a description of TETANET-CZ-CERT according to RFC 2350. It provides basic information about the CERT team, the ways it can be contacted, describes its responsibilities and the services offered.

1.1. Date of Last Update

2022-05-23, v1.2.1

1.2. Distribution List for Notifications

There is no distribution list for notifications.

1.3. Locations where this Document May Be Found

<https://tetanet.cz/cert>

2. Contact Information

2.1. Name of the Team

TETANET-CZ-CERT

2.2. Address

TETA s.r.o., CERT team
Klíšská 977/77
400 01 Ústí nad Labem
Czech Republic

2.3. Time Zone

GMT+1 or GMT+2 (DST)

2.4. Telephone Number

+420 478 571 666

2.5. Facsimile Number

n./a.



2.6. Other Telecommunication

n./a.

2.7. Electronic Mail Address

cert@tetanet.cz

2.8. Public Keys and Encryption Information

Every team member uses his own PGP key.

2.9. Team Members

Radim Dostál

radim.dostal@teta.eu

PGP fingerprint: 02BE 3929 2256 43A0 9BFF A4F4 60BD 2F01 19C6 7AD5

Tomáš Herout

tomas.herout@teta.eu

PGP fingerprint: A666 8600 D4FF 1A8B 1E15 5BE0 33FE C3A0 DCF8 3793

Jan Hlavín

jan.hlavin@teta.eu

PGP fingerprint: 864F 260C FFA7 85DF C536 9A19 6A6C 6946 B9EE 0191

David Miozga

david.miozga@teta.eu

PGP fingerprint: 56DC 6C59 2C4E 6C70 0B69 A539 1054 AE65 8FC2 89E3

Zdeněk Smrž

zs@teta.eu

PGP fingerprint: A837 103D 4DFD ABBF 5FA4 3931 FE97 E0F6 061C 0FDB

2.10. Other Information

General information can be found at <https://tetanet.cz/cert>

2.11. Points of Customer Contact

Preferred contact is via e-mail to address cert@tetanet.cz



3. Charter

3.1. Mission Statement

TETANET-CZ-CERT solves incidents within a metropolitan area network called TETANET owned by company TETA s.r.o.

3.2. Constituency

TETANET-CZ-CERT is responsible for solving security issues for AS50698.

3.3. Sponsorship and/or Affiliation

TETANET-CZ-CERT is part of TETA s.r.o.

3.4. Authority

TETANET-CZ-CERT has been established by TETA s.r.o. All members are employees of TETA s.r.o.

4. Policies

4.1. Types of Incidents and Level of Support

TETANET-CZ-CERT provides incident handling service for all IP ranges within AS50698.

4.2. Co-operation, Interaction and Disclosure of Information

TETANET-CZ-CERT shares all necessary information with other CERTs. We are under the restrictions imposed by the Czech law - Civil Code, Data Protection and Cyber Security Law.

4.3. Communication and Authentication

For normal communication without any sensitive information we use unencrypted email. In other cases PGP encrypted email is mandatory.

5. Services

5.1. Incident Response

5.1.1. Incident Triage

Determining whether an incident is authentic and still relevant. Then prioritizing the incident.



5.1.2. Incident Coordination

Determine the involved organizations, contact them and take the appropriate steps.

5.1.3. Incident Resolution

Removing the vulnerability, securing relevant systems. Collecting evidence where criminal prosecution is contemplated.

5.2. Proactive Activities

TETANET-CZ-CERT train users and customers focused on end user security.

6. Incident Reporting Forms

There are no local forms. Please include in your report:

- name and organization
- e-mail and telephone number
- report must contain IP and/or URL addresses and case type
- all relevant logs showing the problem

7. Disclaimers

TETANET-CZ-CERT assumes no responsibility for errors or omissions or for damages resulting from the use of the information contained within.